

Q2mobility Apps™ Device Support

for Release 3.5.0

Not every mobile device supports all features of Q2mobility Apps. A device's operating system and capabilities affect the overall user experience. This document lists device capabilities that deliver the best user experience with our mobile solutions and suggests devices for each level of performance.

Devices/Features that Deliver the Best Performance

- **Operating System** — iOS (6.0+) or AndroidOS (version 4.1+)
- **Camera Specs** — Rear-facing, auto focus, 5+ megapixel resolution (for mobile RDC)
Note: devices without a rear-facing camera will not support mobile RDC functionality
- **Connectivity** — 4G LTE/Wi-Fi
- **Display Resolution** — 1024x768+
- **Location Services** — GPS enabled/native mapping app enabled
Note: devices without location services or native mapping applications do not support Branch/ATM location functionality.

Examples¹ of tablets with optimal features:

- iPad with Retina display (iOS)
- iPad mini (iOS) iPad 2 (iOS)
- Google Nexus 10 (AndroidOS)
- ASUS MeMO Pad (AndroidOS)
- ASUS Transformer Pad Infinity (AndroidOS)
- ASUS Transformer Pad (AndroidOS)
- Samsung Galaxy Note 10.1

Examples¹ of smartphones with optimal features:

- iPhone 5 (iOS)
- iPhone 4/4s (iOS)
- Samsung Galaxy Note II (AndroidOS)
- Samsung Galaxy S III (AndroidOS)
- Nexus 4 (AndroidOS)

Devices/Features that Deliver Minimum Performance

- **Operating System** — iOS (version 5.0+) or AndroidOS (version 2.3+)
- **Camera Specs** — Rear-facing, 1.9+ megapixel resolution (for mobile RDC)
Note: devices without a rear-facing camera will not support mobile RDC functionality
- **Connectivity** — 3G/Wi-Fi
- **Display Resolution** — 800x480+ pixels
- **Location Services** — Native mapping app access allowed
Note: devices without location services or native mapping applications do not support Branch/ATM location functionality

1. These device lists are not comprehensive. They reflect our recommendations as of the publication date. We understand that devices and their infrastructure are changing rapidly, and we offer these lists as helpful suggestions.

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Examples¹ of tablets with the minimum features:

- Google Nexus 7 (AndroidOS)
- Samsung Galaxy Tab 2 7.0

Examples¹ of smartphones with the minimum features:

- Samsung Galaxy Discover (AndroidOS)
- iPhone 3 (iOS)

Devices/Features that Do Not Support Our Apps

- Features that do not meet the minimum qualifications above
- **Operating System** — iOS (versions < 5.0) or AndroidOS (version <2.3), Windows, Blackberry®
- **Camera** — <1.9 megapixels

Examples¹ of tablets that lack supporting features:

- iPad (original)
- ASUS Eee Slate
- Kindle Fire devices (all versions)

Examples¹ of smartphones that lack supporting features:

- iPhone versions prior to 3 (iOS)
- iPhones running iOS versions <5.0
- Android phones running AndroidOS version <2.3

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About Q2eBanking

We deliver high-quality technology solutions that enable financial institutions and their customers to securely communicate and transact – anytime, anywhere. We offer online, mobile, and voice eBanking products and solutions for both retail and commercial customers, all on a single secure platform.



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Doc No. 10-2131-01 (06/2013)