

FirstCall

FirstCall is our automated telephone teller system. It's easy to access your account 24 hours a day! You simply need your account number, personal identification number*, and a touch-tone phone.

Transactions and information available to you 24-hours a day:

- + Account Balance Inquiry
- + Transfer Funds
- + Obtain Loan Information
- + Review Recent Deposits
- + Review Recent Account Activity
- + Make Loan Payments
- + Obtain Year-to-Date Information

Helpful Hints

- + Enter dollar amounts without decimals. \$1,025.50 would be 102550
- + Enter dates as six digits. June 18, 2013 would be 061813
- + Enter 0 to be transferred to an MSR during regular business hours
- + Enter 8 to be returned to previous menu
- + Enter 9 to repeat the current menu
- + Enter a * for a help menu

* Personal Identification Number (PIN) is the last four digits of the primary member's social security number.

You can reach First Call directly at 1.800.767.6227



mfcu.net | 855.835.MFCU

Federally Insured by NCUA

7-13



Making a
POSITIVE+
difference.