Optimal Browser Settings for Internet Explorer® 10 Running on Microsoft® Windows® 8

Please note that when these instructions say "our website" use the following URL (not mfcu.net):

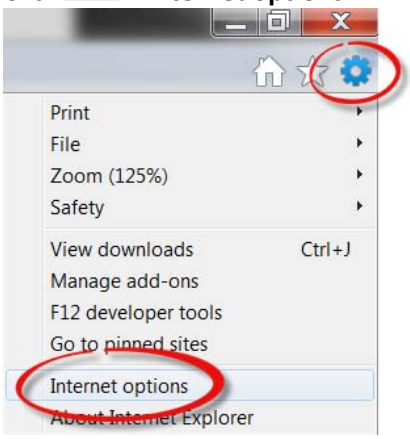
https://secure10.onlineaccess1.com/MembersFirstCreditUnionOnline_35/Authentication/Login.aspx

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

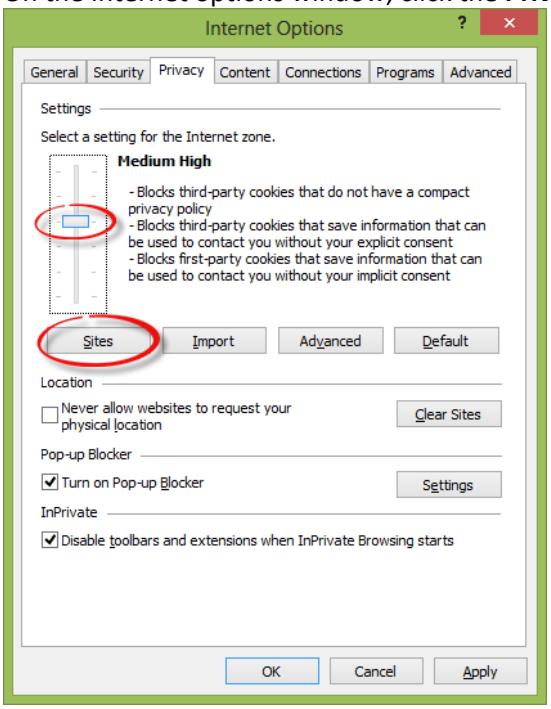
On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

Set your IE10 browser (in Desktop Mode) to keep all web site cookies

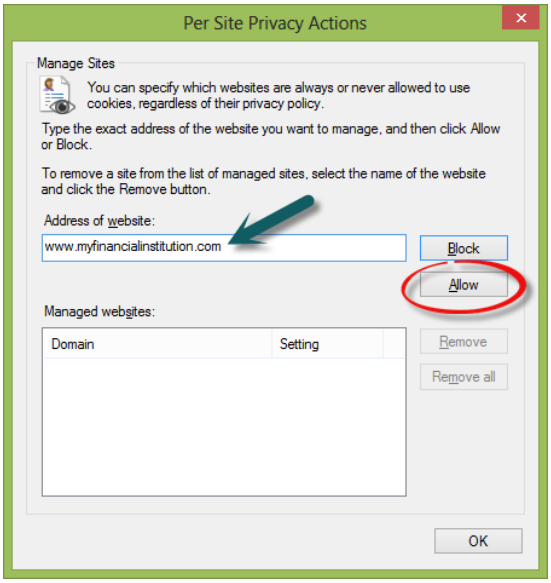
1. Access IE 10 in Desktop Mode.
2. Browse to our web site and access the login page. Make note of the address there.
3. Click > **Internet options**.



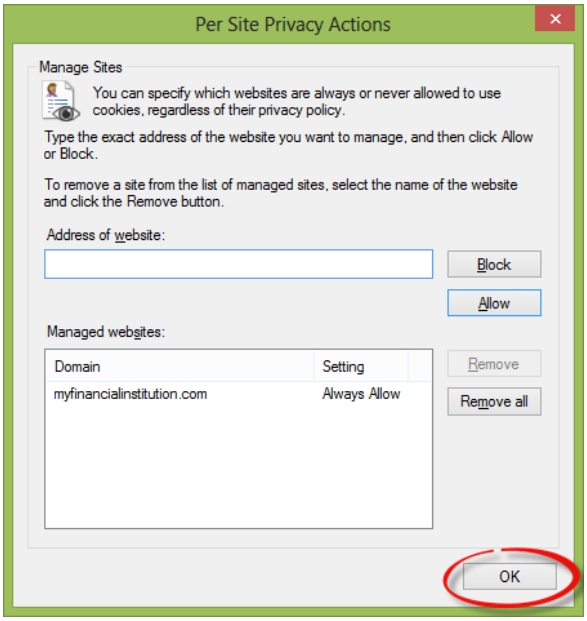
4. On the Internet options window, click the **Privacy** tab.



5. Notice where the slider is. Move the slider to a point that does not block or allow all cookies.
6. Click the **Sites** button to show the Per Site Privacy Actions window.



7. In the **Address of website** box, type our address.
8. Click **Allow**.



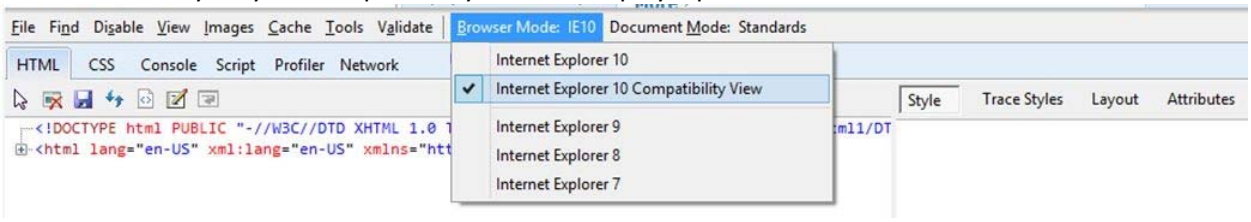
9. Click **OK**.
10. Return to the **Privacy** tab (and return the scroll bar to its original position, if you wish). Click **OK**.
11. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

    The next time you log in, the system should not prompt you for a code. If it does, you may need to repeat these steps, adjusting the address on the **Sites** tab to match the address that appears in the address bar *after* you log in. Thank you for your patience in performing these steps. Please contact us if you have questions.

To view our website more easily in Internet Explorer 10 (Desktop Mode)

If you are having trouble with our web site's display in IE10, please follow these steps:

1. Browse to our web site in IE10.
2. Press the **F12** key on your computer keyboard to display a panel at the *bottom* of the screen.



3. Click the **Browser Mode IE10** menu and select **Internet Explorer 10 Compatibility View**.
4. Close your browser to save this setting.